The Missouri Association for Healthcare Public Relations and Marketing Announces the



# 2014 Winners

# **Advertising - Television**

#### \$15,000 or Less

1st "Orthopedics Restored Health" Patti Lemons *CoxHealth* Springfield

#### **Advertising - Television**

#### Greater Than \$15,000

- 1st "Cardinal Glennon 'Our Reason' Television Campaign" SSM Health Care St. Louis
- 2nd "That's SSM TV Campaign" SSM Health Care St. Louis
- **3rd** "Because I Can" Patti Lemons *CoxHealth* Springfield

#### **Advertising - Radio**

#### Greater Than \$1,000

- 1st "Amazing St. Anthony's" Jennifer Benz St. Anthony's Medical Center St. Louis
- 2nd "Call Center Radio" Saint Francis Medical Center Cape Girardeau
- **3rd** "Home Field Advantage" Ozarks Medical Center West Plains

# **Advertising - Print**

#### \$1,500 or Less

1st "3D Mammography/ Tomosynthesis" Capital Region Medical Center Jefferson City

2nd "LASIK Print Ads Featuring Recent Patients -417 Magazine" LASIK Print Ads -Natalia & Megan Mercy Springfield Communities

3rd "Fitzgibbon Community Cancer Center" Fitzgibbon Hospital Marshall

#### Greater Than \$1,500

1st "What Do You Have to Lose?" Print Ad" Saint Francis Medical Center Cape Girardeau

#### 2nd "Amazing St. Anthony's" Jennifer Benz St. Anthony's Medical Center St. Louis

**3rd** "Cleveland Clinic Affiliation Print Ads" Saint Francis Medical Center Cape Girardeau

# Advertising - Outdoor

- 1st "Pink Up Cape 2013 Outdoor" Saint Francis Medical Center Cape Girardeau
- 2nd "Sleep With Your Wife Again" Bothwell Regional Health Center Sedalia
- **3rd** "Urgent Care" Capital Region Medical Center Jefferson City

# Advertising - Multimedia Campaign

#### \$20,000 or Less

- 1st "Goldschmidt Cancer Center" Capital Region Medical Center Jefferson City
- 2nd "Welcome to the Health Insurance Marketplace" Kristin Butler and Becky Hamm *CoxHealth* Springfield
- 3rd "Amazing St. Anthony's" Jennifer Benz St. Anthony's Medical Center St. Louis

#### Greater Than \$20,000

- **1st** "Home Field Advantage" Ozarks Medical Center West Plains
- 2nd "Saint Luke's 3-D Mammography Marketing Campaign" Saint Luke's East Hospital Lee's Summit

**3rd** "Blessings Campaign" Mercy Marketing Communications Mercy Health Chesterfield

# Best PR/Marketing Project for a Small/Rural Hospital

1st "Good Morning, OCH!" Ozarks Community Hospital Springfield

# **Cooperative Partnership**

- 1st "CoxHealth Pack the Pantries Food Drive" CoxHealth Corporate Communications *CoxHealth* Springfield
- 2nd "Healthy U" Bothwell Regional Health Center Sedalia

#### **Crisis Communications**

- 1st "Releasing Ambulance Services" Tracey Turner Clark *Heartland Health* St. Joseph
- 2nd "New CEO Coverage" Anne Steffens and Mary Sherfy *St. Anthony's Medical Center* St. Louis

# Direct Mail

#### \$2,500 or Less

- 1st "Mercy Cataract Surgery Postcard - Pat Kane" Mercy Springfield Communities
- 2nd "Put Your Heart in the Right Hands" Marketing and Public Relations Liberty Hospital
- 3rd "Mercy Cataract Seminar Postcard - Physician" Mercy Cataract Seminar Mercy Springfield Communities

#### Greater Than \$2,500

- 1st "Center for Joint Replacement & Revision Direct Mail" Saint Francis Medical Center Cape Girardeau
- 2nd "Children's Emergency Department Direct Mail" Saint Francis Medical Center Cape Girardeau

# **Employee Communications Projects**

#### \$2,500 or Less

- 1st "BJC Wellness Scholarships" BJC HealthCare St. Louis
- 2nd "Mercy Co-worker Clinic Digital Wait Time Board" Mercy Co-worker Clinic Wait Time Site Mercy Springfield Communities

**3rd "Employee Mobile Alert System Introduction"** *Saint Francis Medical Center* Cape Girardeau

# Greater Than \$2,500

- 1st"Amazing St. Anthony's<br/>Internal Launch"<br/>Anne Steffens and<br/>Stephen Walker<br/>St. Anthony's Medical Center<br/>St. Louis
- 2nd "Computerized Physician Order Entry Rollout" Saint Francis Medical Center Cape Girardeau

#### Websites

#### Internet

lst	"Specialist Campaign Website
	(www.SLUSpecialist.com)"
	SLU Hospital Marketing
	Department
	Saint Louis University Hospital

#### 2nd "SFMC.net Redesign" Saint Francis Medical Center Cape Girardeau

3rd "Center for Comprehensive Cardiovascular Care (C4) Website (www.SLUHeart.com)" SLU Hospital Marketing Department Saint Louis University Hospital

# Social/Interactive Media

- 1st "The Clinic at Walmart" Becky Hamm and Teri Watts *CoxHealth* Springfield
- 2nd "Childrens MomDocs" Jackie Ferman, Abby Wuellner St. Louis Children's Hospital
- 3rd "Pink Up Cape 2013 Social Media" Saint Francis Medical Center Cape Girardeau

# Physician Relations/ Communications Projects

- 1st "GroupMD" Saint Francis Medical Center Cape Girardeau
- 2nd "Dr. Trueblood Retirement Celebration Invite" Saint Francis Medical Center Cape Girardeau
- 3rd "Dr. Peng Video Message on Walgreens Collaborative" SSM Health Care St. Louis

# Special Marketing or Public Relations Projects

#### \$2,500 or Less

1st "Great Race Pit Party for Employees & Their Families" Marketing/Corporate Communications SoutheastHEALTH Cape Girardeau

- 2nd "75 Days of Wellness" Saint Luke's Health System Marketing Saint Luke's North Hospital — Barry Road Kansas City
- 3rd "Stroll Through the Park Breast Cancer Walk" LCMC Marketing/Community Relations 2014 Lincoln County Medical Center Troy

#### \$2,500 to \$10,000

- 1st "Breast Cancer Awareness Month" University of Missouri Health Care Columbia
- 2nd "Girls Night Out at the Kansas City Chiefs" Ryan Heldenbrand *Heartland Health* St. Joseph
- 3rd "Thinking Outside the Bed A Branding Initiative to Drive Better Heath and Quality of Life" Public Relations & Marketing Truman Medical Centers Inc. Kansas City

# Greater Than \$10,000

- 1st"The Frontline for Hope"J. Ferman, A. Wuellner,S. Perry & S. FontaineSt. Louis Children's Hospital
- 2nd "Battlefield Mall Play Area" Patti Lemons & Cassie Baxter *CoxHealth* Springfield

**3rd "Knowledge Now"** *University of Missouri Health Care* Columbia

# **Annual Reports**

#### \$10,000 or Less

- 1st "University of Missouri Health Care's 2013 Annual Report" MU Health System Public Relations University of Missouri Health Care Columbia
- 2nd "St. Luke's Hospital 2013 Annual Report to the Community" St. Luke's Hospital Chesterfield
- **3rd** "Year in Review 2012" *SSM Health Care* St. Louis

# Greater Than \$10,000

- 1st "Foundation Annual Report 2013" Saint Francis Medical Center Cape Girardeau
- 2nd "St. Louis Children's Hospital Digital Annual Report" Almanac St. Louis Children's Hospital
- **3rd "Annual Report 2013"** *Saint Francis Medical Center* Cape Girardeau

# **External Publications/Routine**

#### Electronic

- 1st "Services to Business Newsletter" Saint Francis Medical Center Cape Girardeau
- 2nd "OMCNews E-Mail Blast" Ozarks Medical Center West Plains

# Printed \$10,000 or Less

#### 1st "Emergency Perspectives" SLU Hospital Marketing Department Saint Louis University Hospital

# Printed - Greater Than \$10,000

- 1st "Your Health Magazine" Kim Shopper, North Kansas City Hospital, and Krames Staywell North Kansas City Hospital
- 2nd "Ellis Magazine" MU Health System Public Relations University of Missouri Health Care Columbia

#### **3rd** "Healthier Look Magazine" Marketing/Corporate Communications *SoutheastHEALTH* Cape Girardeau

# Internal Publications/Routine

#### Electronic

- **1st** "OMCNews" Ozarks Medical Center West Plains
- 2nd "Connect Daily" CoxHealth Corporate Communications *CoxHealth* Springfield

#### Printed - \$1,000 or Less

- 1st "InforMed Employee Newsletter" Marketing/Corporate Communications SoutheastHEALTH Cape Girardeau
- 2nd "PowerLine Employee Newsletter" Saint Francis Medical Center Cape Girardeau
- 3rd "FAXX Monthly Employee Newsletter" Fitzgibbon Hospital Marshall

# Printed - Greater Than \$1,000

- 1st "Pediatric Perspectives" John Twombly and Patient Care Services St. Louis Children's Hospital
- 2nd "CoxHealth Connection" CoxHealth Corporate Communications *CoxHealth* Springfield

- 3rd
- **"The Beacon"** Martha Kungle Editor of *The Beacon Freeman Health System* Joplin

# Media Relations Activity or Program

#### Mid to Large Size Hospital

- 1st"Truman Medical Centers<br/>Healthy Harvest Mobile<br/>Market Come See How We<br/>Roll"<br/>Public Relations & Marketing<br/>Truman Medical Centers Inc.<br/>Kansas City
- 2nd "Center for Comprehensive Cardiovascular Care (C4) Media Campaign" SLU Hospital Marketing Department Saint Louis University Hospital
- **3rd** "Cleveland Clinic Affiliation Announcement Media Relations" Saint Francis Medical Center Cape Girardeau

# Photography

- 1st "2014 Calendar" Saint Francis Medical Center Cape Girardeau
- 2nd "St. Anthony's Royal Baby" Christy Siebert St. Anthony's Medical Center St. Louis

**3rd "2012 Annual Report Photos"** MU Health System Public Relations University of Missouri Health Care Columbia

#### **Special Purpose Publications**

#### \$5,000 or Less

- 1st "HEAL Grief Newsletters" Cara Lotspeich, Emily Barklage BJC HealthCare St. Louis
- 2nd "St. Anthony's Services Brochure" Stephen Walker St. Anthony's Medical Center St. Louis
- 3rd "Family Birth Center Brochure" Stephen Walker St. Anthony's Medical Center St. Louis

# Greater Than \$5,000

- 1st "Ellis Fischel Cancer Center's Commemorative Publication, 'Where Tradition Meets Innovation" MU Health System Public Relations University of Missouri Health Care Columbia
- 2nd "Primary Care Services Kit" Saint Francis Medical Center Cape Girardeau

"SSM Health Care 2014 Calendar" L. Boyle, S. Jarrett, J. Goetz & E. Little SSM Health Care St. Louis

# Video

3rd

# \$5,000 or Less

- lst "Roar" A.Wuellner, A.Connelly, & J.Ferman St. Louis Children's Hospital
- 2nd "What is an Orthotist?" S. Suppelsa, J. Twombly & A. Wuellner St. Louis Children's Hospital
- 3rd "Refractive Surgery Video -Natalia" Mercy Springfield Communities

# Greater Than \$5,000

- 1st "Weight Loss Solutions Testimonials" Saint Francis Medical Center Cape Girardeau
- 2nd "Preventing Surgical Site Infections DVD" Saint Francis Medical Center Cape Girardeau
- 3rd "Perry County Women's Care: You're More Than a Patient" Perry County Memorial Hospital Perryville

# Writing

# Written for Employee/ Physician Audience

lst	"Jorie's Story: A Mother's
	Love"
	Karen Stewart
	BJC HealthCare
	St. Louis

2nd "Puppy Love" John Twombly St. Louis Children's Hospital

3rd "Pregnancy Loss Team Provides Special Care at Missouri Baptist Medical Center" Kathryn Holleman BJC HealthCare St. Louis

# Written for All Other Audiences

1st"Getting Personal: How One<br/>Patient is Sharing His Cancer<br/>Experiences With the World"<br/>MU Health System<br/>Public Relations<br/>University of Missouri<br/>Health Care<br/>Columbia

2nd "Chain of Events Brings Michigan Couple and MU Trauma Team Together – Again" MU Health System Public Relations University of Missouri Health Care Columbia

3rd "She Gave Me My Life Back" Fitzgibbon Hospital Marshall

# Judges Biographies

Ken DeSieghardt CEO/Partner Patron Insight Inc. Stilwell, Kan.

DeSieghardt has been crawling around inside the heads of his clients' customers, prospects and key stakeholders for more than 20 years, learning about their brand thoughts and buying triggers. Patron Insight Inc. is research and marketing communications counsel for public school districts, higher education, and for-profit and not-for profit clients. DeSieghardt's background includes extended stints at two of Kansas City's largest public relations agencies and eight years in the communications department at Health Midwest in Kansas City.

#### Randy Dillon, Ph.D.

Professor and Director of Graduate Studies Missouri State University Springfield, Mo.

> Dillon is Professor and Director of Graduate Studies in the Department of Communication at Missouri State University. He directs the undergraduate and graduate internship program in communication and teaches courses in communication theory and methods.

#### Kim Drury

Graphic Designer Kim Drury Graphic Design Bloomsdale, Mo.

Drury has a bachelor's degree in communications with a minor in studio art. She has worked in the design and printing industry for more than 12 years.

#### Samuel Dyer Jr., Ph.D.

Associate Professor Missouri State University Springfield, Mo.

Dyer received a doctorate in Public Relations from the University of Tennessee in Knoxville, in 1991. He worked overseas five years and has been teaching PR at MSU for 14 years.

Tricia Hansen-Horn, Ph.D.

UCM Public Relations Program Department of Communication & Sociology Warrensburg, Mo.

> Hansen-Horn is a professor of public relations and PR program coordinator at the University of Central Missouri. She specializes in strategic planning and campaign development. She is co-author of "Strategic Planning: Beginning the Journey" and "Public Relations: From Theory to Practice (2008)." Hansen-Horn has a doctorate in Public Affairs and Issues Management from Purdue University in West Lafayette, Ind.

#### Christine Hoog

Graphic Designer Bloomsdale, Mo.

Hoog is a senior graphic designer who works full-time while freelancing on the side. Her design career began 17 years ago, and she still loves and craves design.

Adam Horn, Ph.D. UCM, Assistant Professor of Public Relations Adam Horn Associates Warrensburg, Mo.

Horn is an assistant professor of public relations at the University of Central Missouri. He also works for the auto racing industry and Kansas City Chiefs. He specializes in media relations and crisis communication strategy. He is co-author of "Strategic Planning: Beginning the Journey." He has a doctorate in Strategic Communication from the University of Missouri School of Journalism in Columbia.

Laura Lee Jones President LionShare® Lenexa, Kan.

Jones is CEO & President of LionShare®, a nationally recognized healthcare firm that has helped health care systems with business intelligence analytics and metrics methodology, strategic consulting, creative design, direct mail and email campaigns, social media monitoring and research-based, turn-key marketing programs.

Jones currently resides in the Kansas City area, but is a Badger at heart having graduated from the University of Wisconsin-Madison.

#### Stephen Lennartz

President The Healthcare Marketing Department St. Louis

> Lennartz has more than 20 years of management experience in health care marketing, development, communications and program management. Before starting his own marketing firm – The Healthcare Marketing Department, he served as director of marketing and public relations at Jefferson Memorial Hospital in Crystal City for eight years. Lennartz is a former board member of MAHPRM and served as chapter president of the American Heart Association. He has been recognized with 39 awards of excellence in communications.

Barb Long President E-savvy Communications Jefferson City, Mo.

Since 2001, Long has been president of E-savvy Communications, a Web development firm. Previously, she was media relations director at the Missouri Hospital Association for five years and marketing director at Capital Region Medical Center in Jefferson City for seven years.

#### **Emily Mantle**

Community Relations Coordinator Jefferson City Medical Group Jefferson City, Mo.

Mantle has been in marketing for more than 17 years, with the last 10 years spent in the medical field. In addition to her marketing and business degrees, she has a master's degree in business administration.

#### Mark O'Renick

Co-Founder Salva O'Renick Kansas City, Mo.

> After a 10-year career in financial services marketing and product development, O'Renick co-founded Salva O'Renick in 1996. Today the agency focuses on delivering interactive content marketing services to clients ranging from financial services to life sciences companies. O'Renick currently leads the agency's business expansion and diversification initiatives, having established a commercial real estate holding company in 2006 and launching Ingenology in 2012. Ingenology is the digital subsidiary of Salva O'Renick, helping companies optimize engagement through digital channels. O'Renick also is a partner in Ingenology's business accelerator, hosting integrated service and technology development companies. O'Renick has a wide range of leadership experience in business, non-profits, education and government. He is a frequent speaker and currently is authoring a book on content marketing strategy.

#### Sherry Osburn

Owner Osburn Public Relations Harrisonville, Mo.

> Osburn is the owner of Osburn Public Relations, a consulting firm that specializes in health care writing and publications. Before starting her own firm, Osburn worked as a public relations specialist for Saint Luke's Hospital of Kansas City. Currently, she is active in the Kansas City Healthcare Communicators Society and the Missouri Association of Healthcare Public Relations and Marketing. She has a bachelor of journalism degree from the University of Missouri School of Journalism in Columbia and has received more than 50 awards recognizing her work in health care marketing and public relations.

#### Jo Ann Wait

Chief Strategy Officer and Vice President of Client Services Jack Smith Creative Services Columbia, Mo.

> Wait served as the Public Relations and Marketing Director for University of Missouri Health Care until August 2012. During her 27 years there, she established the brand identity for the health system as it grew from one University Hospital to a multi-hospital system. She was involved in every aspect of the health system's public relations and marketing efforts. As a member of senior leadership, she led a 20-member team of professionals and managed a \$3 million dollar budget. Wait and her team were repeatedly recognized for their strategic communication strategy and award-winning advertising campaigns.

#### Michael Wilson

President Ingenology Kansas City, Mo.

Wilson is the President of Ingenology, a nationally recognized digital marketing agency and product accelerator based in the historic Crossroads District of Kansas City, Missouri. Prior to his role at Ingenology, Wilson was the Co-Founder and CEO at Wavelength Media, a website development firm that was acquired by Ingenology in March of 2013.

A passionate entrepreneur since age 16, Wilson is an author and sought-after speaker on entrepreneurship, user-centric design, and leveraging technology to grow organizations.

